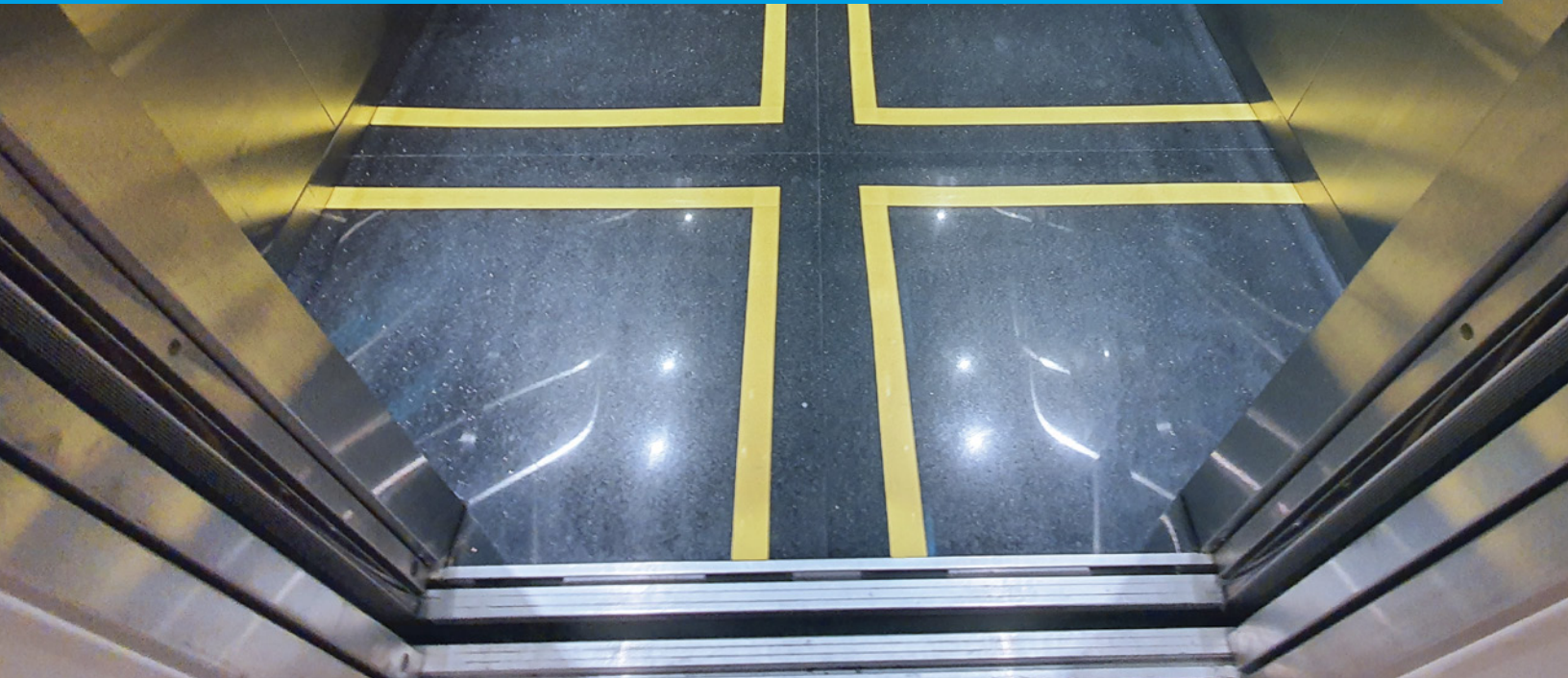


Social Distancing Service

for Destination-based Dispatching Systems

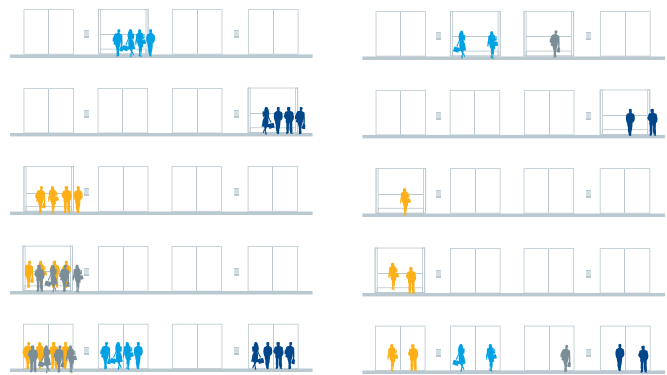


Help tenants return to a safer environment.

thyssenkrupp Elevator has developed a Social Distancing Service with traffic monitoring for our AGILE and Destination Dispatching (DD) elevator systems. Included with our MAX Pro digital service package, this service helps tenants stay safe by limiting elevator passengers so they can maintain physical distance.

With our Social Distancing Service, we assess your elevator traffic to help you balance building congestion risk with your social distancing needs. Based on your needs, we change the dispatching software to limit the number of passengers assigned to each elevator car.

Using data captured by our MAX IoT solution, we also provide data and information about traffic changes so you can balance passenger wait times and social distancing needs. If we observe building traffic increasing, we'll notify you and discuss options to return your dispatching algorithm back to normal or shift our maintenance activity to non-peak hours.



AGILE – Destination Controls operation
AGILE directs passengers to dedicated elevators so they reach their destinations in less overall stops.

AGILE – Destination Controls operation with Social Distancing
AGILE directs passengers to dedicated elevators so they reach their destinations in less overall stops while limiting passengers on each car.